Our Customer Promises



Homes

We promise to keep your homes well maintained and safe.

Culture

We promise to be respectful and supportive at all times and involve you in improving services

Our Customer Promises



Communities/ Neighbourhoods

We promise to work with you and other agencies to keep your community/ neighbourhood safe and well maintained.

We have worked with our tenants to agree on a new set of Customer Promises. Each of our promises has a measure.

Our Customer Promises are to make sure that you can hold us accountable for the things that matter most to you.

We will publish how well we deliver our promises on our website every quarter.

Follow us on social 🚯 🗿

Website www.progressgroup.org.uk/promises



