

# INFORMATION ON THE ANNUAL RENT REVIEW 2025

## What does your rent include:

**Your rent helps pay to keep your home well-maintained and safe. It also helps build new homes and pay for tenancy-related services. Every year the rent you pay to us will be reviewed. This only happens once a year, no more.**

**Rent increase:** In 2025, your rent will go up by up to 2.7%. This means if you pay £100 per week in rent, your rent will increase by £2.70\*.

\*If you are a shared owner, your rent will go up by a different amount depending on the terms of your lease. In 2025, this will likely be either 2.7% or 3.2%.

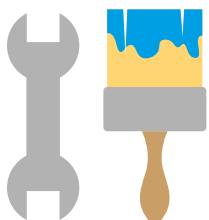
## Did you know



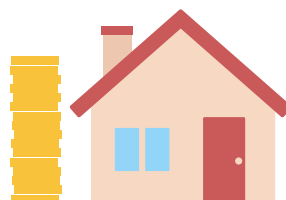
- Last year, we collected £39 million in rent and other charges from 7,143 homes. This works out an average of £105 per week per home.



- The government tells us how much rent we can charge.



- The money we get from rent helps make our homes and services better.

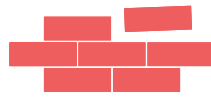


- Rent makes up 74p out of every £1 of our annual income.

## What your rent pays for



- **Repairs:** over £10 million was spent on repairing and maintaining homes.



- **Building new homes:** £40 million was spent on building new homes.



- **Keeping you safe:** over £2 million was spent on making sure homes are safe with checks for gas, electric, and fire safety.



- **Support:** rent also helped fund local groups, projects, and support services for tenants, like help with bills, mental health, and finding jobs and training.



- **Saving energy:** over £2 million was spent on things like insulation and new boilers to help save energy.

## What your rent does not pay for



- **Bills:** such as your Council Tax, water, energy, and broadband.

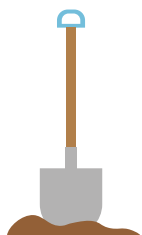


- **Personal items:** you are responsible for things like your own appliances, carpets, and furniture.



- **Public space:** your local council manages public roads, pavements, and open spaces.

## Service charges



- Service charges cover things like cleaning, gardening, or lighting in shared areas.



- You may pay for extra support services if you live in an independent or supported housing scheme.

### Support available

We are here for you if you need help with understanding the rent review or want support with money worries, bills, finding work or wellbeing, get in touch.

### Let us know what you think about the Annual Rent Review

Call **0333 320 4555**, email us or use our live chat on the website, [www.progressgroup.org.uk/rent-setting](http://www.progressgroup.org.uk/rent-setting)

In person - Sumner House, 21 King Street, Leyland, PR25 2LW or speak to your housing officer, independent living coordinator or Customer Voice Team.